## 2012 Community Interest and Opinion Survey

## Final Report

Submitted to

# ParkCity and the Snyderville Basin Special Recreation District 

Olathe, KS 66061

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Section 1:
Executive Summary

# Park City Municipal Corporation and Snyderville Basin Special Recreation District Executive Summary Report 

## Overview of the Methodology

Leisure Vision conducted a Community Interest and Opinion Survey for Park City and the Snyderville Basin Special Recreation District in April and May of 2012. The purpose of the survey was to help determine priorities for recreation facilities and programs for the community. The survey was administered via an online survey and through the mail.

Leisure Vision worked extensively with Park City and Snyderville Basin officials in the development of the survey questionnaire. This work allowed the survey to be tailored to issues of strategic importance to effectively plan the future system.

In the Spring of 2012, a seven-page survey was mailed to a random sample of 13,412 households throughout Park City and the Snyderville Basin Special Recreation District. In addition, an online survey was made available to all residents of the area.

The goal was to obtain a total of at least 1,200 completed surveys. This goal was far exceeded, with a total of 2,284 surveys being completed ( 1,953 by mail and 331 online). The level of confidence is $95 \%$ with a margin of error of $+/-2.1 \%$.

The following pages summarize major survey findings.

## Major Survey Findings

> ALL Parks and Amenities Households Have Visited Over the Past 12 Months. Sixty percent (60\%) of respondent households indicated they have visited City Park in the past 12 months. Other parks and amenities visited include Willowcreek Park (55\%), Trailside Park (44\%), and Trailside Bike Park (24\%). The parks visited the least in the past 12 months include Park City Skate Park (12\%), Trailside Dog Park (11\%), and Trailside Skate Park (10\%).
$>$ THREE Parks and Amenities That Households Visited Most Often. Based on the sum of their top three choices, the parks and amenities that respondents used most often are Willowcreek Park (55\%), City Park (49\%), Trailside Park (36\%) and Trailside Bike Park (16\%).
$>$ Physical Condition of ALL Parks and Amenities Visited. Ninety-eight percent (98\%) of households rated the physical condition of all parks and amenities visited in Park City and the Snyderville Basin Special Recreation District as either "excellent" (65\%) or "good" (33\%). The remaining $2 \%$ indicated the condition of all parks and amenities as "fair".
> Programs Household Members Participated In During the Past 12 Months. Almost one-third of households (31\%) participated in at least one program offered by the Park City Recreation Department during the past 12 months. Fifteen percent (15\%) of respondents indicated they participated in 3 to 4 programs. Of the remaining households, 6\% indicated they took part in 5 to 9 programs, 1\% in 10 to 19 programs, and $1 \%$ in 20 or more programs. Forty-five percent (45\%) of households indicated they participated in no programs during the past 12 months.
> Overall Quality of ALL Programs Offered by the Park City Recreation Department. Fifty-nine percent (59\%) of respondent households rated the overall quality of programs offered by the Park City Recreation Department as either "excellent" (29\%) or "good" (30\%). Of the remaining households who participated in programs, $2 \%$ rated the overall quality of programs as "fair". Thirty-nine percent (39\%) of respondents indicated having no experience with Park City programs.
> Programs Offered by the Snyderville Basin Special Recreation District that Households Participated In During the Past 12 Months. Almost one-third of households (30\%) participated in at least one program offered by the Snyderville Basin Special Recreation District during the past 12 months. Thirteen percent (13\%) of respondents indicated they participated in 3 to 4 programs. Of the remaining households, $5 \%$ indicated they took part in 5 to 9 programs, $1 \%$ in 10 to 19 programs, and $1 \%$ in 20 or more programs. Fifty percent (50\%) of households indicated they participated in no programs during the past 12 months.

## > Overall Quality of ALL Programs Offered by the Snyderville Basin Special

 Recreation District. Fifty-two percent (52\%) of respondent households rated the overall quality of programs offered by the Snyderville Basin Special Recreation District as either "excellent" (29\%) or "good" (23\%). Of the remaining households who participated in programs 2\% indicated it was "fair". Forty-six percent (46\%) of respondents indicated having no experience with Snyderville Basin programs.> ALL Major Recreation and Sports Facilities Respondent Household Members Have Used. Fifty-nine percent (59\%) of households indicated they used Basin Recreation Fieldhouse. Other recreation and sports facilities households indicated using the most include Park City Ice Arena (37\%), Park City Aquatics Center (Ecker Hill) (36\%), and Park City MARC (36\%). The recreation and sports facilities used the least include private fitness facilities (25\%), Ecker Hill Field Complex (22\%), and Park City MARC Outdoor Pools (21\%).
$>$ How Respondent Households Rate the Condition of the Facilities Used. Ninetyfive percent (95\%) of respondents rated the condition of Park City Sports Complex (Quinn's) as either "excellent" (63\%) or "good" (32\%). Other facilities with similar ratings include Park City MARC (63\% "excellent, 29\% "good") and South Summit Aquatic and Fitness Center ( $62 \%$ "excellent", $32 \%$ "good"). On the lower end of the ratings were Park City Aquatics Center (37\% "excellent", 45\% "good") and Park City MARC outdoor pools (19\% "excellent", $57 \%$ "good").
> Major Recreation and Sports Facilities That Households Used the Most During the Past Year. Based on the sum of their top three choices, the recreation and sports facilities that respondents used the most during the past year are Basin Recreation Fieldhouse (49\%), Park City MARC (26\%), Park City Golf Club (25\%), and Park City Aquatics Center (22\%).
> Ways Respondent Households Learn About Recreation Programs and Activities. Fifty-seven percent (57\%) of households indicated they learn about recreation programs and activities through Play magazine. Another 53\% learn from friends and neighbors, while $45 \%$ learn through newspaper articles. The method that is used the least to learn about recreation programs and activities is social media (8\%).
$>$ Recreation Facilities That Households Have a Need For. Sixty-four percent (64\%) of respondent households indicated the need for indoor fitness space (weight and cardio). An indoor walking and jogging track was chosen by $54 \%$ of households; $49 \%$ indicated the need for an outdoor swimming pool, while $46 \%$ wanted indoor group fitness studios. The recreation facilities least mentioned by households were an indoor equestrian center (8\%), outdoor paddleball (5\%), and an outdoor pickleball court (4\%).
$>$ How Well Recreation Facilities Meet the Needs of Households. Eighty-eight percent (88\%) of households indicated that outdoor softball and baseball fields met their needs by $75 \%$ or more. Other facilities with comparable met needs are: outdoor playgrounds (87\%), an outdoor skateboarding park (86\%), and an indoor walking and jogging track (84\%).
$>$ Recreation Facilities That Are Most Important to Respondent Households. Based on the sum of their top four choices, the facilities that are most important to respondent households are indoor fitness space (34\%), an outdoor swimming pool (21\%), off-leash dog areas (21\%), an indoor walking and jogging track (20\%), and indoor group fitness studios (19\%). The recreation facilities that are least important to respondents are outdoor paddleball (2\%) and an outdoor pickleball court (1\%).
$>$ Recreation Programs That Households Have a Need For. Forty-six percent (46\%) of respondent households indicated the need for adult fitness programs. Nordic programs (cross-country/skate ski) were chosen by $41 \%$ of households; $32 \%$ indicated the need for youth sports leagues and programs, while $30 \%$ wanted youth sports specialty camps (soccer, baseball). The recreation programs least mentioned by households were tennis tournaments (12\%), figure skating programs (11\%), and equestrian programs (9\%).
> How Well Recreation Programs Meet the Needs of Households. Seventy-seven percent (77\%) of households indicated that youth sports leagues and programs met their needs by $75 \%$ or more. Other programs with comparable met needs are: youth sports specialty camps (soccer, baseball) (71\%), team sports programs (outdoor practice) (70\%), youth summer day camp programs (69\%), and learn-to-skate programs (67\%).
$>$ Recreation Programs That Are Most Important to Respondent Households. Based on the sum of their top four choices, the programs that are most important to respondents are adult fitness programs (27\%), Nordic programs (22\%), youth sports leagues and programs (14\%), and golf lessons (12\%). The recreation programs that are least important to respondents are tennis tournaments (4\%) and programs for people with disabilities (3\%).
> Ways That Respondent Households Use Trails. Ninety percent (90\%) of households indicated they use trails for walking, hiking and running. Other uses for the trails include: mountain biking (68\%), winter hiking and snowshoeing (64\%), and dog walking (54\%). Winter biking (8\%) and equestrian activities (5\%) were ways in which the trails were used the least by households.
$>$ Types of Trails Used by Households. Eighty-nine percent (89\%) of respondent households use soft surface multi-use trails, while $86 \%$ use hard surface multi-use trails. The remaining types of trails and their usage are as follows: back-country singletrack (69\%), flow trails for mountain biking (52\%), free-ride/trails for downhill mountain biking (33\%), and specialized bike park and pump track areas (25\%).
$>$ How Respondents Most Often Access Trail Systems. Fifty-five percent (55\%) of households most often access trails from their residence, while $43 \%$ access them from a trailhead. The remaining $2 \%$ access trail systems through other means.
$>$ Support for Separating Trails by User Types as a Method of Managing Trail User Conflicts. Fifty-three percent (53\%) of respondent households indicated they were either very supportive (22\%) or somewhat supportive (31\%) of separating trails by user types as a method of managing trail user conflicts. Of the remaining households, $23 \%$ were not sure and $24 \%$ were not supportive.
$>$ Ways That Respondents Recreate with Their Dog on Public Trails. Forty-five percent (45\%) of households indicated that they recreate with their dog on public trails while the dog is off-leash. The same number of respondents (45\%) recreate with their dog while it is on a leash. Thirty-seven percent (37\%) of households indicated they do not own a dog, and $4 \%$ do not recreate with their dog on public trails.
$>$ Number of Days Per Week Households Used Trails During the Past 12 Months. Over one-third of respondents (35\%) indicated they used trails 1 to 2 days per week during the past 12 months. Thirty-seven percent (37\%) used trails 3 to 4 days per week, while $19 \%$ used them 5 to 6 days per week. The remaining $9 \%$ indicated they used trails 7 days per week over the past 12 months.
> How Respondents Rate the Physical Condition of ALL Trails Visited. Ninety-six percent (96\%) of respondents rated the physical condition of all trails they visited as either "excellent" (47\%) or "good" (49\%). The remaining 4\% felt they were "fair".

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## Expansions or Improvements to Existing Program Spaces or Development of

 New Program Spaces at the Basin Fieldhouse That Are Most Important to Households. Based on the sum of their top four choices, the expansions/improvement households indicated are most important are: an expanded weight room/cardio equipment area (33\%), group fitness class studios (32\%), a climbing wall (19\%), and a $2^{\text {nd }}$ indoor field (18\%).$>$ Amenities Respondents Would Like at the Park City Aquatic Center. Forty percent (40\%) of respondents indicated that they would like to see indoor lap lanes for exercise swimming at the Park City Aquatic Center. Other amenities desired include an indoor leisure pool (35\%), an indoor 50-meter lap/competition pool (20\%), water aerobics (18\%), and "other" amenities (11\%).
> Expansions/Improvements to Existing Program Spaces or Development of New Programs Spaces at the Park City Aquatic Center That Are Most Important to Households. Based on the sum of their top two choices, the expansion/improvements to existing program spaces or development of new program spaces that are most important to households are: indoor lap lanes for exercise swimming (32\%) and indoor leisure pool (30\%).
$>$ Maximum Amount of Additional Property Taxes Households Are Willing to Pay to Fund Development/Operations of Parks and Facilities. Fourteen percent (14\%) of households indicated they are willing to pay an additional $\$ 200$ or more per year in property taxes to fund development and operations of parks and facilities in Park City and the Snyderville Basin. Furthermore, 8\% are willing to pay an additional $\$ 150$ to $\$ 199$ per year, while $16 \%$ would pay $\$ 100$ to $\$ 149$ per year. The remaining additional tax levels are as follows: $\$ 50$ to $\$ 99$ per year (19\%), $\$ 25$ to $\$ 49$ per year (15\%), and \$1 to $\$ 24$ per year (11\%). Seventeen percent (17\%) of households indicated that are not willing to pay any additional property taxes to fund development and operations of parks and facilities.
> Overall Value Households Received from the Park City Recreation Department. Seventy-seven percent (77\%) of respondent households indicated they were either "very satisfied" (45\%) or "somewhat satisfied" (32\%) with the overall value they received from the Park City Recreation Department. Of the remaining households, $16 \%$ indicated they were "neutral", while $4 \%$ were "somewhat dissatisfied" and $3 \%$ were "very dissatisfied".
> Overall Value Households Received from the Snyderville Basin Special Recreation District. Seventy-six percent (76\%) of respondent households indicated they were either "very satisfied" (45\%) or "somewhat satisfied" (31\%) with the overall value they received from the Snyderville Basin Special Recreation District. Of the remaining households, $16 \%$ indicated they were "neutral", while $5 \%$ were "somewhat dissatisfied" and 3\% were "very dissatisfied".

## Section 2: Charts and Graphs



## Q2. ALL Parks and Amenities Respondents Have Visited Over the Past 12 Months



Source: Leisure Vision/ETC Institute (May 2012)

## Q3. THREE Parks and Amenities Respondent Household Members Visit the Most Often



Source: Leisure Vision/ETC Institute (May 2012)

Q4. How Respondents Rate the Physical Condition of ALL Parks and Amenities Visited
by percentage of respondents



Q6. How Respondents Rate the Overall Quality of All Programs Offered by the Park City Recreation Department
by percentage of respondents


Q7. How Many Different Programs Offered by the Snyderville Basin Special Recreation District That Households Participated In During the Past 12 Months


Source: Leisure Vision/ETC Institute (May 2012)

Q8. How Respondents Rate the Overall Quality of All Programs Offered by the Snyderville Basin Special Recreation District
by percentage of respondents


Q9. ALL Major Recreation and Sports Facilities Respondent Household Members Have Used


Source: Leisure Vision/ETC Institute (May 2012)

## Q9a. How Respondent Households Rate the Condition of the Facilities Used



## Q10. THREE Major Recreation and Sports Facilities Respondent

 Household Members Used the Most During the Past Yearby percentage of respondents who selected the item as one of their top three choices


Source: Leisure Vision/ETC Institute (May 2012)

## Q11. Ways That Respondent Households Learn About Recreation Programs and Activities

by percentage of respondents (multiple choices could be made)


[^1]Q12. Recreation FACILITIES That Households Have a Need For
by percentage of respondents (multiple choices could be made)


Source: Leisure Vision/ETC Institute (May 2012)

## Q12a. How Well Recreation Facilities Meet the Needs of Households

by percentage of respondents with a need for facilities


[^2]
## Q13. FOUR Recreation FACILITIES That Are Most Important to Respondent Households

by percentage of respondents who selected the item as one of their top four choices


Source: Leisure Vision/ETC Institute (May 2012)

## Q14. Recreation PROGRAMS That Households Have a Need For

by percentage of respondents (multiple choices could be made)


Source: Leisure Vision/ETC Institute (May 2012)

## Q14a. How Well Recreation Programs Meet the Needs of

 Householdsby percentage of respondents with a need for facilities


Q15. FOUR Recreation PROGRAMS That Are Most Important to Respondent Households
by percentage of respondents who selected the item as one of their top four choices


## Q16. How Respondent Households Feel the Direct Cost for Offering the Following Programs and Activities Should be Paid

by percentage of respondents


Source: Leisure Vision/ETC Institute (May 2012)

Q17. Ways That Respondent Households Use Trails
by percentage of respondents (multiple choices could be made)


[^3]Q18. Types of Trails Used by Respondent Households
by percentage of respondents (multiple choices could be made)


Source: Leisure Vision/ETC Institute (May 2012)

Q19. How Respondents Most Often Access Trail Systems
by percentage of respondents


Q20. Level of Support for Separating Trails by User Types as a Method of Managing Trail User Conflicts
by percentage of respondents


Source: Leisure Vision/ETC Institute (May 2012)

Q21. Ways That Respondent Households Recreate with Their Dog on Public Trails


Source: Leisure Vision/ETC Institute (May 2012)

## Q22. Number of Days Per Week Respondent Households Used TRAILS During the Past 12 Months

## by percentage of respondents



Source: Leisure Vision/ETC Institute (May 2012)

Q23. How Respondents Rate the Physical Condition of ALL TRAILS Visited
by percentage of respondents


## Q24. ALL Programming Areas That Respondents Would like EXPANDED OR IMPROVED at the Basin Fieldhouse

by percentage of respondents (multiple choices could be made)


Source: Leisure Vision/ETC Institute (May 2012)

Q25. FOUR Expansions/Improvements to EXISTING Program Spaces or Development of NEW Program Spaces That Are Most Important to Households


Source: Leisure Vision/ETC Institute (May 2012)

Q26. ALL Amenities That Respondents Would Like at the Park City Aquatic Center


Source: Leisure Vision/ETC Institute (May 2012)

Q27. TWO Expansions/Improvements to EXISTING Program Spaces or Development of NEW Program Spaces That Are Most Important to Households


## Q28. Maximum Amount of Additional Property Taxes Respondents Are Willing to Pay to Fund Development/Operations of Parks/Facilities



Q29. Satisfaction With Overall Value Households Receive from the Park City Recreation Department


## Q30. Satisfaction With Overall Value Households Receive from the Snyderville Basin Special Recreation District

by percentage of respondents


Q31. Demographics: Age of Respondents
by percentage of respondents



Q33. Zip Code of Primary Residence
by percentage of respondents


Source: Leisure Vision/ETC Institute (May 2012)

# Section 3: <br> Benchmarking (Park City \& Snyderville Basin Special Recreation District) 

| Parks and Recreation Benchmarking for Needs Assessment Surveys |  |  |  |
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| Parks and Recreation Benchmarking for Needs Assessment Surveys |  |  |  |
| :---: | :---: | :---: | :---: |
|  |  | National Average | Park City \& Snyderville Basin Special Rec |
| Recreation programs that respondent households have a need for |  |  |  |
|  | Adult water fitness programs | NA | 21\% |
|  | Adult fitness programs | 47\% | 46\% |
|  | Adult swim programs | 19\% | 22\% |
|  | Adult indoor sports leagues | 22\% | 21\% |
|  | Youth before and after school programs | 15\% | 21\% |
|  | Figure skating programs | NA | 11\% |
|  | Golf lessons | 20\% | 28\% |
|  | Equestrian programs | NA | 9\% |
|  | Preschool programs | 14\% | 12\% |
|  | Programs for people with disabilities | 11\% | 13\% |
|  | Senior fitness programs | NA | 21\% |
|  | Teen programs | 16\% | 20\% |
|  | Tennis lessons and clinics | 17\% | 26\% |
|  | Youth fitness programs | 19\% | 21\% |
|  | Youth Learn to Swim programs | 23\% | 27\% |
|  | Youth sports specialty camps | NA | 30\% |
|  | Youth summer day camp programs | 19\% | 25\% |
|  | Youth sports leagues/programs | NA | 32\% |
|  | Community wellness programs | NA | 26\% |
|  | Team sport program (outdoor practice) | NA | 26\% |
|  | Team sport program (indoor practice) | NA | 25\% |
|  | Learn to skate programs | NA | 21\% |
|  | Hockey programs | NA | 16\% |
|  | Golf tournaments | NA | 16\% |
|  | Adult sports tournaments | NA | 15\% |
|  | Tennis tournaments | NA | 12\% |
|  | Nordic programs (cross-country/skate ski) | NA | 41\% |


| Parks and Recreation Benchmarking for Needs Assessment Surveys |  |  |  |
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| Parks and Recreation Benchmarking for Needs Assessment Surveys |  |  |  |
| :---: | :---: | :---: | :---: |
|  |  | National Average | Park City \& Snyderville Basin Special Rec |
| Parks and recreation facilities that respondent households have a need for |  |  |  |
|  | Indoor fitness space (weight and cardio) | 46\% | 64\% |
|  | Indoor walking/jobbing track | 42\% | 54\% |
|  | Indoor aquatics (leisure pool) | 43\% | 39\% |
|  | Indoor aquatics (lap lanes) | 29\% | 45\% |
|  | Off-leash dog areas | 26\% | 43\% |
|  | Outdoor basketball courts | 24\% | 23\% |
|  | Outdoor ice rink | 26\% | 19\% |
|  | Outdoor swimming pool | 44\% | 49\% |
|  | Outdoor playgrounds | 43\% | 42\% |
|  | Outdoor skateboarding park | 13\% | 20\% |
|  | Outdoor field space | 22\% | 44\% |
|  | Tennis Courts (outdoor) | 26\% | 36\% |
|  | Outdoor softball and baseball fields | NA | 27\% |
|  | Outdoor bike park | NA | 34\% |
|  | Oudoor paddleball | NA | 5\% |
|  | Indoor squash or racquetball courts | 13\% | 14\% |
|  | Indoor climbing wall | NA | 25\% |
|  | Indoor tennis courts | NA | 26\% |
|  | Indoor fitness studios | NA | 46\% |
|  | Indoor facility space (artificial turf) | NA | 39\% |
|  | Outdoor golf learnning center | NA | 29\% |
|  | Indoor gymnasium space (wood floor) | NA | 27\% |
|  | Second public golf course | NA | 25\% |
|  | Indoor second ice sheet (PC Arena) | NA | 24\% |
|  | Outdoor equestrian park | NA | 11\% |
|  | Indoor skate park | NA | 11\% |
|  | Indoor equestrian center | NA | 8\% |
|  | Outdoor pickleball court | NA | 4\% |
|  | Indoor playground | NA | 20\% |
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| Parks and Recreation Benchmarking for Needs Assessment Surveys |  |  |  |
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| Parks and Recreation Benchmarking for Needs Assessment Surveys |  |  |  |
| :---: | :---: | :---: | :---: |
|  |  | National Average | Park City \& Snyderville Basin Special Rec |
| Satisfaction with overall value household receives from the Park City Recreation Department) |  |  |  |
|  | Very Satisfied | 27\% | 40\% |
|  | Somewhat Satisfied | 35\% | 29\% |
|  | Neutral | 19\% | 14\% |
|  | Somewhat Dissatisfied | 5\% | 3\% |
|  | Very Dissatisfied | 3\% | 3\% |
|  | Don't Know | 11\% | 11\% |
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Section 4:
Benchmarking and Trends (Park City only)

| Parks and Recreation Benchmarking for Needs Assessment Surveys |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | National Average | Park City (2012) | Park City (2007) |
| Have you or members of your household visited any Park City parks and amenities over the past 12 Months? |  |  |  |  |
|  | Yes | 78\% | 87\% | 85\% |
|  | No | 22\% | 13\% | 15\% |
| How would you rate the physical condition of ALL Parks and Amenities visited? |  |  |  |  |
|  | Excellent | 31\% | 52\% | 37\% |
|  | Good | 54\% | 43\% | 55\% |
|  | Fair | 12\% | 4\% | 7\% |
|  | Poor | 2\% | 0\% | 1\% |
|  | Don't know | 1\% | 1\% | 0\% |
| Have you or members of your household participated in programs offered by the Park City Recreation Department During the Past 12 |  |  |  |  |
|  | Yes | 34\% | 54\% | 36\% |
|  | No | 66\% | 46\% | 64\% |
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| Parks and Recreation Benchmarking for Needs Assessment Surveys |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | National Average | Park City (2012) | Park City <br> (2007) |
| Most important recreation programs (sum of top choices) |  |  |  |  |
|  | Adult fitness programs | 30\% | 31\% | NA |
|  | Nordic programs (cross-country/skate ski) | NA | 21\% | NA |
|  | Golf lessons | 10\% | 18\% | NA |
|  | Community wellness programs | NA | 12\% | NA |
|  | Senior fitness programs | NA | 11\% | NA |
|  | Youth sports leagues/programs | NA | 11\% | NA |
|  | Adult water fitness programs | NA | 10\% | NA |
|  | Adult indoor sports leagues | 9\% | 10\% | NA |
|  | Tennis lessons and clinics | 7\% | 10\% | NA |
|  | Golf tournaments | NA | 10\% | NA |
|  | (Adult swim programs | 7\% | 8\% | NA |
|  | Youth Learn to Swim programs | 12\% | 8\% | NA |
|  | Team sport program (indoor practice) | NA | 8\% | NA |
|  | Youth summer day camp programs | 8\% | 7\% | NA |
|  | Team sport program (outdoor practice) | NA | 7\% | NA |
|  | Youth before and after school programs | 7\% | 6\% | NA |
|  | Hockey programs | NA | 6\% | NA |
|  | Preschool programs | 7\% | 6\% | NA |
|  | Teen programs | 7\% | 6\% | NA |
|  | Youth sports specialty camps | NA | 6\% | NA |
|  | Figure skating programs | NA | 5\% | NA |
|  | Adult sports tournaments | NA | 5\% | NA |
|  | Equestrian programs | NA | 4\% | NA |
|  | Youth fitness programs | 6\% | 4\% | NA |
|  | Tennis tournaments | NA | 4\% | NA |
|  | Programs for people with disabilities | 4\% | 3\% | NA |
|  | Learn to skate programs | NA | 3\% | NA |
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| Parks and Recreation Benchmarking for Needs Assessment Surveys |  |  |  |  |
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| Parks and Recreation Benchmarking for Needs Assessment Surveys |  |  |  |  |
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| Parks and Recreation Benchmarking for Needs Assessment Surveys |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | National Average | Park City (2012) | Park City (2007) |
| Satisfaction with overall value household receives from the Park City Recreation Department) |  |  |  |  |
|  | Very Satisfied | 27\% | 46\% | 38 |
|  | Somewhat Satisfied | 35\% | 31\% | 30 |
|  | Neutral | 19\% | 13\% | 19 |
|  | Somewhat Dissatisfied | 5\% | 3\% | 2 |
|  | Very Dissatisfied | 3\% | 2\% | 3 |
|  | Don't Know | 11\% | 5\% | 8 |

Section 5:
Importance-Unmet Needs Matrix Charts (Park City only)

# Importance-Unmet Needs Matrix <br> Park City, Utah 

The Importance-Unmet Needs Matrix is a tool for assessing the priority that should be placed on parks and recreation facilities and recreation programs in Park City. Each of the facilities and programs that were assessed on the survey were placed in one of the following four quadrants:

- Top priorities for the City (higher unmet need and higher importance). Items in this quadrant should be given the highest priority for improvement. Respondents placed a high level of importance on these items, and the unmet need rating is high. Improvements to items in this quadrant will have positive benefits for the highest number of Park City residents.
- Priorities of Specific Market Segments (higher unmet need and lower importance). Respondents placed a lower level of importance on these items, but the unmet need rating is relatively high. Items in this quadrant should be given secondary priority for improvement.
- Continued Emphasis (lower unmet need and higher importance). This quadrant shows where improvements may be needed to serve the needs of specialized populations. Respondents placed a high level of importance on these items, but the unmet need rating is relatively low.
- Exceeding Expectations (lower unmet need and lower importance). Items in this quadrant should receive the lowest priority for improvement. Respondents placed a lower level of importance on these items, and the unmet need rating is relatively low.


## Importance-Unmet Need Assessment Matrix for Park City Parks and Recreation Facilities

(points on the graph show deviations from the mean importance and unmet need ratings given by respondents to the survey)


## Importance-Unmet Need Assessment Matrix for Park City Parks and Recreation Programs

(points on the graph show deviations from the mean importance and unmet need ratings given by respondents to the survey)


## Section 6: Survey Instrument

Community Interest and Opinion Survey: Let your voice be heard today!
Park City and the Snyderville Basin Special Recreation District would like your input to help determine priorities for recreation facilities and programs for our community. This survey will take 10-15 minutes to complete. When you are finished, please return your survey in the enclosed postage-paid, return-reply envelope, or you may respond online at www.2012recreationsurvey.org. We greatly appreciate your time.

1. Counting yourself, how many people in your household are?

Under age 5 $\qquad$
Ages 5-9
Ages 10-14 $\qquad$

Ages 15-19 $\qquad$
Ages 20-24 $\qquad$
Ages 35-44 $\qquad$
Ages 45-54 $\qquad$
Ages 55-64 $\qquad$

Ages 65-74 $\qquad$
Ages 75+ $\qquad$
2. From the following listing of PARKS AND AMENITIES, please check ALL the PARKS AND AMENITIES you and members of your household have used during the past 12 months.
___(01) City Park
(09) Trailside Park
___(02) Creekside Park
(10) Trailside Dog Park
(03) Prospector Park
(11) Trailside Bike Park
(04) Park City Skate Park
(12) Trailside Skate Park
(05) Park City Dirt Jump Park
(13) Willowcreek Park
(06) Library Field
(14) Fieldhouse Splash Pad
(07) Rotary Park
(15) None [please skip to Question \#5]
___(08) Dog Park-Quinn's complex
3. Which THREE of the PARKS AND AMENITIES from the list in Question \#2 have you and members of your household used the most during the past 12 months? [Using the numbers in Question \#2 above, please write in the numbers for the PARKS AND AMENITIES you use most.]

1st: $\qquad$ 2nd: $\qquad$ 3rd: $\qquad$
4. Overall, how would you rate the physical condition of ALL the PARKS AND AMENITIES you and members of your household have visited?
(1) Excellent
(2) Good
(3) Fair
(4) Poor
5. Approximately how many different programs offered by the Park City Recreation Department have you and members of your household participated in during the past 12 months?
-_(1) 1-2 programs
(4) 10-19 programs
(2) $3-4$ programs
(5) 20 or more programs
(3) 5-9 programs
(6) None
6. Please check how you would rate the overall quality of all the programs offered by the Park City Recreation Department that you and members of your household participated in.
(1) Excellent
(2) Good
(3) Fair
(4) Poor
(5) N/A (no experience)
7. Approximately how many different programs offered by the Snyderville Basin Special Recreation District have you and members of your household participated in during the past 12 months?
_(1) 1-2 programs
(4) 10-19 programs
___(2) 3-4 programs
(5) 20 or more programs
___(3) 5-9 programs
(6) None
8. Please check how you would rate the overall quality of all the programs offered by the Snyderville Basin Special Recreation District that you and members of your household participated in?
$\qquad$ (1) Excellent
(4) Poor
(2) Good
(5) N/A (no experience)
9. Please indicate if YOU or any member of your HOUSEHOLD has used any of the following MAJOR RECREATION AND SPORTS FACILITIES listed below by circling the YES or NO next to the park/facility. If YES, please indicate how you would rate the condition of the parks and recreation facility by circling the corresponding number to the right of the facility.

|  | Name of major recreation and sports facility | Do you use this facility? |  | If YES you use, how would you rate the condition of the facility? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Yes | No | Excellent | Good | Fair | Poor |
| A. | Park City MARC [Formerly Racquet Club] | Yes | No | 4 | 3 | 2 | 1 |
| B. | Park City MARC outdoor pools | Yes | No | 4 | 3 | 2 | 1 |
| C. | Park City Sports Complex [Quinn's] | Yes | No | 4 | 3 | 2 | 1 |
| D. | Park City Ice Arena | Yes | No | 4 | 3 | 2 | 1 |
| E. | Park City Golf Club | Yes | No | 4 | 3 | 2 | 1 |
| F. | Basin Recreation Fieldhouse | Yes | No | 4 | 3 | 2 | 1 |
| G. | Ecker Hill Field Complex | Yes | No | 4 | 3 | 2 | 1 |
| H. | Park City Aquatics Center [Ecker Hill] | Yes | No | 4 | 3 | 2 | 1 |
| 1. | S. Summit Aquatic and Fitness Center [Kamas] | Yes | No | 4 | 3 | 2 | 1 |
| J. | Private Fitness Facility | Yes | No | 4 | 3 | 2 | 1 |

10. Which THREE of the MAJOR RECREATION AND SPORTS FACILITIES from the list in Question \#9 have you and members of your household used the most during the past year? [Using the letters in Question \#9 above, please write in the letters for the facilities you use most.]
1st:_ 2nd:_ 3rd:
11. Please CHECK ALL the ways that you learn about Park City Recreation or the Snyderville Basin Special Recreation District programs and activities.
__(01) Play magazine
_(07) From friends and neighbors
(02) Website
(08) Newsletter
__(03) Newspaper articles
__(09) Conversations with Recreation staff
(04) Radio
(10) Newspaper advertisements
_(05) E-mail
(11) Social Media
(06) Flyers at recreation facilities
(12) Other:
12. Please indicate if YOU or any member of your HOUSEHOLD feels each of the facilities listed below is IMPORTANT by circling the YES or NO next to the facility.

If YES, please rate ALL the following recreation FACILITIES of this type in Park City or the Snyderville Basin Recreation District on a scale of 5 to 1, where 5 means " $100 \%$ Meets the Needs" and 1 means "Does Not Meet the Needs" of your household.

| Type of facility | Is this facility important to you and your household? |  | If YES it is important, how well is your need for the facility being met? |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | No | $\begin{aligned} & \text { 100\% } \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & 75 \% \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & 50 \% \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & 25 \% \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & \text { 0\% } \\ & \text { Met } \end{aligned}$ |
| A. Indoor facility space (artificial turf) | Yes | No | 5 | 4 | 3 | 2 | 1 |
| B. Indoor aquatics (lap lanes) | Yes | No | 5 | 4 | 3 | 2 | 1 |
| C. Indoor aquatics (leisure pool) | Yes | No | 5 | 4 | 3 | 2 | 1 |
| D. Indoor gymnasium space (wood floor) | Yes | No | 5 | 4 | 3 | 2 | 1 |
| E. Indoor fitness space (weight and cardio) | Yes | No | 5 | 4 | 3 | 2 | 1 |
| F. Indoor second ice sheet (PC Arena) | Yes | No | 5 | 4 | 3 | 2 | 1 |
| G. Indoor squash or racquetball courts | Yes | No | 5 | 4 | 3 | 2 | 1 |
| H. Indoor group fitness studios | Yes | No | 5 | 4 | 3 | 2 | 1 |
| I. Indoor climbing wall | Yes | No | 5 | 4 | 3 | 2 | 1 |
| J. Indoor walking/jogging track | Yes | No | 5 | 4 | 3 | 2 | 1 |
| K. Indoor playgrounds | Yes | No | 5 | 4 | 3 | 2 | 1 |
| L. Indoor equestrian center | Yes | No | 5 | 4 | 3 | 2 | 1 |
| M. Indoor tennis courts | Yes | No | 5 | 4 | 3 | 2 | 1 |
| N. Indoor skate park | Yes | No | 5 | 4 | 3 | 2 | 1 |
| Outdoor field space (soccer, lacrosse, football, <br> O. rugby) | Yes | No | 5 | 4 | 3 | 2 | 1 |
| P. Outdoor softball/baseball fields | Yes | No | 5 | 4 | 3 | 2 | 1 |
| Q. Outdoor tennis courts | Yes | No | 5 | 4 | 3 | 2 | 1 |
| R. Outdoor basketball courts | Yes | No | 5 | 4 | 3 | 2 | 1 |
| S. Outdoor golf learning center | Yes | No | 5 | 4 | 3 | 2 | 1 |
| T. Second public golf course | Yes | No | 5 | 4 | 3 | 2 | 1 |
| U. Offleash dog areas | Yes | No | 5 | 4 | 3 | 2 | 1 |
| V. Outdoor swimming pool | Yes | No | 5 | 4 | 3 | 2 | 1 |
| W. Outdoor playgrounds | Yes | No | 5 | 4 | 3 | 2 | 1 |
| $X$. Outdoor equestrian park | Yes | No | 5 | 4 | 3 | 2 | 1 |
| Y. Outdoor bike park | Yes | No | 5 | 4 | 3 | 2 | 1 |
| 1. Outdoor ice rink | Yes | No | 5 | 4 | 3 | 2 | 1 |
| 2. Outdoor paddleball | Yes | No | 5 | 4 | 3 | 2 | 1 |
| 3. Outdoor pickleball court | Yes | No | 5 | 4 | 3 | 2 | 1 |
| 4. Outdoor skateboarding park | Yes | No | 5 | 4 | 3 | 2 | 1 |

13. Which FOUR of the facilities from the list in Question \#12 are most important to your household? [Using the letters and numbers in the left hand column of Question \#12 above, please write in the letters and numbers below for your $1^{\text {st }}, 2^{\text {nd }}, 3^{\text {rd }}$, and $4^{\text {th }}$ choices, or circle 'NONE'.]
$1^{\text {st. }}$ $\qquad$ $2^{\text {nd }}$ $\qquad$ $3^{\text {rd. }}$ : $\qquad$ $4^{\text {th }}$ : $\qquad$ NONE
14. Are the sports and recreation programs listed below important to YOU or any member of your HOUSEHOLD? Circle the YES or NO next to the recreation program.

If YES, please rate the following recreation PROGRAMS and activities on a scale of 5 to 1 , where 5 means "100\% Meets Your Need" and 1 means "Does Not Meet the Need" of your household.

| Type of program | Is this program important to youlyour family? |  | If YES this is important, how well is your need being met? |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{aligned} & \text { 100\% } \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & \text { 75\% } \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & \mathbf{5 0 \%} \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & \text { 25\% } \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & \text { 0\% } \\ & \text { Met } \end{aligned}$ |
| A. Youth Before and After school programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| B. Preschool programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| C. Youth summer day camp programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| D. Youth sports leagues/programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| E. Youth sports specialty camps (soccer, baseball, mountain biking, etc.) | Yes | No | 5 | 4 | 3 | 2 | 1 |
| F. Youth fitness programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| G. Youth learn to swim programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| H. <br> Adult indoor sports leagues (basketball, soccer, lacrosse, volleyball, etc.) | Yes | No | 5 | 4 | 3 | 2 | 1 |
| I. Adult sports tournaments | Yes | No | 5 | 4 | 3 | 2 | 1 |
| J. Adult swim programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| K. Adult water fitness programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| L. Adult fitness programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| M. Senior fitness programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| N. Community wellness programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| O. Teen programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| P. Programs for people with disabilities | Yes | No | 5 | 4 | 3 | 2 | 1 |
| Q. Equestrian programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| R. Golf lessons | Yes | No | 5 | 4 | 3 | 2 | 1 |
| S. Golf tournaments | Yes | No | 5 | 4 | 3 | 2 | 1 |
| T. Nordic programs (x-country/skate ski) | Yes | No | 5 | 4 | 3 | 2 | 1 |
| U. Figure skating programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| V. Hockey programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| W. Learn to skate programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| X. Team sport program (indoor practice) | Yes | No | 5 | 4 | 3 | 2 | 1 |
| Y. Team sport program (outdoor practice) | Yes | No | 5 | 4 | 3 | 2 | 1 |
| 1. Tennis lessons and clinics | Yes | No | 5 | 4 | 3 | 2 | 1 |
| 2. Tennis tournaments | Yes | No | 5 | 4 | 3 | 2 | 1 |

15. Which FOUR of the programs from the list in Question \#14 are most important to your household? [Using the letters and numbers in Question \#14 above, please write in the letters and numbers below for your $1^{\text {st }}, 2^{\text {nd }}, 3^{\text {rd }}$, and $4^{\text {th }}$ choices, or circle 'NONE'.]
$1^{\text {st. }}$ $\qquad$ $2^{\text {nd }}$
$3^{\text {rd }}$ : $\qquad$ $4^{\text {th }}$ : $\qquad$ NONE
16. For the following programs and activities, please circle the ONE option that best describes how you feel the direct costs for offering the program or activity should be paid.

|  | Program or Activity | $\begin{gathered} \hline 100 \% \\ \text { taxes } \\ 0 \% \text { Fees } \end{gathered}$ | $\begin{gathered} 75 \% \\ \text { taxes } \\ 25 \% \text { Fees } \end{gathered}$ | 50\%taxes 50\%Fees | $\begin{aligned} & 25 \% \\ & \text { taxes } \\ & 75 \% \\ & \text { Fees } \end{aligned}$ | $\begin{gathered} 0 \% \text { taxes } \\ 100 \% \\ \text { Fees } \end{gathered}$ | Don't Know |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A. | Special events for families | 1 | 2 | 3 | 4 | 5 | 9 |
| B. | Youth programs (0-12 years of age) | 1 | 2 | 3 | 4 | 5 | 9 |
| C. | Teen programs (13-17 years of age) | 1 | 2 | 3 | 4 | 5 | 9 |
| D. | Adult programs (18-64 years of age) | 1 | 2 | 3 | 4 | 5 | 9 |
| E. | Older adults programs (65 years of age and over) | 1 | 2 | 3 | 4 | 5 | 9 |
| F. | Programs for people with disabilities | 1 | 2 | 3 | 4 | 5 | 9 |

17. From the following list, please check ALL the ways you and members of your household use trails. (Check ALL of the ways you use trails)
___(01) Walking/hiking/running
___(06) Winter hiking/snowshoeing
(02) Mountain biking
(07) Equestrian
___(03) Nordic skiing (x-country/skate ski)
(08) Winter biking
$\qquad$ (04) Dog walking
(09) Wildlife viewing
___(05) Alternative transportation (non-motor)
(10) None [Please skip to Question \#24]
18. From the following list, please check ALL the types of trails you or members of your household use. (Check ALL that you use)
_(1) Hard surface multi-use
(5) Flow trails for mountain biking
(2) Soft surface multi-use
(6) Free-ride/trails for downhill
(3) Back-country singletrack
$\qquad$
(4) Specialized bike park and pump track areas
19. How do you MOST OFTEN access trail systems? (Check ONE)
$\qquad$ (1) From my residence $\qquad$ (3) Other: $\qquad$
___(2) From the trailhead
20. How supportive are you of separating trails by user types as a method of managing trail user conflicts?
__(1) Very supportive
(3) Not sure
___(2) Somewhat supportive
(4) Not supportive
21. From the following list, please check ALL the ways you recreate with your dog on public trails.
$\qquad$ (1) While my dog is on a leash
(3) I do not recreate with my dog on trails
___(2) While my dog is off-leash
(4) I do not own a dog
22. On average, how many days per week have you and members of your household used the TRAILS in Park City and Snyderville Basin during the past 12 months?
_(1) 1-2 days
(3) 5-6 days
___(2) 3-4 days
(4) 7 days
23. Overall, how would you rate the physical condition of ALL the TRAILS you and members of your household have visited?
___(1) Excellent
(3) Fair(2) Good
(4) Poor
24. The Snyderville Basin Special Recreation District is studying the potential for expanding program spaces and adding new program spaces at the Basin Recreation Fieldhouse.

From the following list, please check ALL the programming areas you would like EXPANDED OR IMPROVED at the Basin Fieldhouse.
_(1) Group fitness class studios
(2) Multi-purpose room (parties, etc.)
(5) Gymnasium space (wood floor)
$\qquad$
(3) Child care facilities
(6) Climbing wall
$\qquad$ (7) $2^{\text {nd }}$ indoor field
___(4) Expanded weight room/cardio
(8) Other: $\qquad$ equipment area
25. Which FOUR of the expansions or improvements to EXISTING PROGRAM SPACES or development of NEW PROGRAM SPACES from the list in Question \#24 are most important to your household? [Using the numbers in Question \#24 above, please write in the numbers below for your $1^{\text {st }}, 2^{\text {nd }}, 33^{\text {rd }}$, and $4^{\text {th }}$ choices, or circle 'NONE'.]

$$
1^{\text {st }}: \quad 2^{\text {nd }}:=\quad 3^{\text {rd }}: ـ \quad 4^{\text {th }}: ـ \quad \text { NONE }
$$

26. An investment in an expansion of the Park City Aquatic Center (PCAC) located at Ecker Hill Middle School is being considered.

From the following list, please check ALL the amenities you would like at the Park City Aquatic Center.
___(1) Indoor leisure pool (slides, sprays, etc.)
___(2) Indoor lap lanes for exercise swimming
(3) Indoor 50 meter lap/competition pool
(4) Water aerobics
(5) Other: $\qquad$
27. Which TWO of the expansions or improvements to EXISTING PROGRAM SPACES or development of NEW PROGRAM SPACES from the list in Question \#26 are most important to your household? [Using the numbers in Question \#26 above, please write in the numbers below for your $1^{\text {st }}$ and $2^{\text {nd }}$ choices, or circle 'NONE'.]

$$
1^{\text {st. }} \quad 2^{\text {nd }}: \quad \text { NONE }
$$

28. What is the maximum amount of additional annual property taxes you would be willing to pay to fund the development and operations of the types of indoor and outdoor parks, trails, fitness, sports, and recreation facilities that are most important to you and members of your household?
___(1) $\$ 200$ or more per year
(5) $\$ 25-\$ 49$ per year
__(2) \$150-\$199 per year
(6) $\$ 1-\$ 24$ per year
___(3) \$100-\$149 per year
(7) Nothing
___(4) $\$ 50-\$ 99$ per year
29. Please rate your satisfaction on a scale of 5 to 1 , where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the Park City Recreation Department.
(5) Very Satisfied
(2) Somewhat Dissatisfied
(4) Somewhat Satisfied
(1) Very Dissatisfied
(3) Neutral
(9) Don't Know
30. Please rate your satisfaction on a scale of 5 to 1 , where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the Snyderville Basin Special Recreation District.
(5) Very Satisfied
(2) Somewhat Dissatisfied
(4) Somewhat Satisfied
(1) Very Dissatisfied
(3) Neutral
(9) Don't Know
31. What is your age? $\qquad$
32. Your gender: $\qquad$ (1) Male (2) Female
33. Please check the zip code for your primary residence
(1) 84060
(2) 84098
(3) 84068
(4) Other:

## This concludes the survey. Thank you for your time.

Please Return Your Completed Survey in the Enclosed Return-Reply Envelope Addressed to: ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061,

Or respond online at www.2012recreationsurvey.org

Your response will remain completely confidential. The address information on the sticker to the right will ONLY be used to help identify areas with different needs for programs and services.


[^0]:    $>$ All Programming Areas That Respondents Would Like Expanded or Improved at the Basin Fieldhouse. Thirty-five percent (35\%) of households indicated they would like to see an expanded weight room/cardio equipment area at the Basin Fieldhouse, while $34 \%$ would like expanded or improved group fitness class studios. The remaining expansions or improvements households would like to see at the Basin Fieldhouse include: a climbing wall (21\%), a $2^{\text {nd }}$ indoor field (19\%), gymnasium space (wood floor) (14\%), child care facilities (10\%), and a multi-purpose room (for parties, etc.) (10\%).

[^1]:    Source: Leisure Vision/ETC Institute (May 2012)

[^2]:    Source: Leisure Vision/ETC Institute (May 2012

[^3]:    Source: Leisure Vision/ETC Institute (May 2012)

