Park City Municipal Corporation

REQUEST FOR PROPOSALS (NON-BID) FOR

Emergency Mass Notification System (sometimes referred to as a Reverse 911 System[©])

PROPOSALS DUE: 11/5/2015

PROJECT NAME: Emergency Mass Notification System

RFP AVAILABLE: 10/21/2015

PROJECT LOCATION: Park City Municipal Corporation Public Safety 2060 Park Avenue, Park City, UT 84060

PROJECT DESCRIPTION (brief): Park City wishes to replace our existing Emergency Mass Notification System with a new state of the art product that meets the needs of City staff, local residents, businesses and visitors. As well as, a system that is capable of being utilized by City departments for both internal and external communications and notifications.

PROJECT DEADLINE:	12/31/2015
OWNER:	Park City Municipal Corporation P.O. Box 1480 Park City, UT 84060
CONTACT:	 Hugh A. Daniels, CEM, UCEM Emergency Program Manager hdaniels@parkcity.org 435-615-4971 (fax) All questions shall be submitted in writing no later than 11/02/2015

Park City reserves the right to reject any or all proposals received. Furthermore, the City shall have the right to waive any informality or technicality in proposals received when in the best interest of the City.

I. Introduction

Park City wishes to replace our existing Emergency Mass Notification System with a new state of the art product that meets the needs of City staff, local residents, businesses and visitors. This system must be capable of being utilized by City departments for both internal and external communications and notifications.

II. Scope of Project

Park City currently uses a "Reverse 911©" Emergency Mass Notification System using 2009 hardware/software based technology that is approaching the end of its support and life expectancy. Park City wishes to replace our existing Emergency Mass Notification System with new web-based technology, that is IPAWS/WEA compatible, meets the needs of a world renowned resort community, and provides options for internal City staff use for both emergency and non-emergency notifications. While the proposal may contain a multi-year pricing structure, the City prefers to pay annually via invoice and purchase order.

III. Funding

Emergency Program Management Operations Budget

IV. Content of Proposal

Proposals will be evaluated on the criteria listed below. Proposals shall be limited to twenty (20) pages. Your proposal should outline in detail how you meet, use alternate methodologies, and/or are unable to meet each criterion below. Proposals must be valid for a minimum of 90 days.

Please utilize the criteria numbers below in your proposal for easy reference.

- 1. The proposal must contain a summary of the proposed general system capabilities, including all options.
- 2. Itemized cost breakdown over three, four and five years, including but not limited to: set-up fees, one-time fees, annual fees, all options, per call fees if any, IPAWS utilization, public self-registration portal, any licensing fees including additional user fees, initial and any extended staff training, etc.
- 3. Costing methodology, i.e., flat fee, per call, population, households, hybrid, optional components, etc.
- 4. Does the proposal include any penalties for system failure and if so, please detail what those are.

- 5. Must include any upgrades or maintenance patches for the term of the proposal at no additional cost.
- 6. The system must be redundant at all levels with no single point of failure. Please describe how your system meets this requirement including your data center(s), locations, and how failures are handled (power outages, loss of data lines, etc.), and relationships with national carriers.
- 7. The proposal must include the percentage of uptime including any planned or unplanned maintenance for the past three years.
- 8. The proposal must include the average time to notify the following sets of notifications, using a 60 second message including the methodology(ies) used to accomplish the notifications:
 - a. 20 employees
 - b. 150 employees
 - c. 500 employees
 - d. 100 households/businesses
 - e. 1,000 households/businesses
 - f. 5,000 households/businesses
- 9. The system should allow up to 7,500 households/businesses (number of notification points depending on method of notification may exceed 7,500).
- 10. The system must have the ability to notify City employees and residents separately, preferably at the same time through separate messaging.
- 11. The system should be able to be activated by several methods including a computer with a web browser, tablet, smartphone and calling an operator. Please provide details on your activation methods and how recordings, messages, etc. are initiated.
- 12. The system must allow users (City staff, residents and businesses) to be able to add and/or change their own contact information at any time and include a self-service password reset on Park City branded web portal, or iframe. User information should be validated with text/email/phone confirmation.
- 13. The system must be compatible and compliant with the Integrated Public Awareness Warning System (IPAWS)/Wireless Emergency Alerts (WEA).
- 14. The system must provide real-time reporting for every notification.
- 15. The system must save every message that is sent, and show detailed statistics including time of message, which members received message and when, which member did not receive message and why, and various modes of delivery.

- 16. The system must be able to store "canned" messages for notifications and use previous messages for future notifications.
- 17. The system should allow for unique caller-id and sender e-mail for each department utilizing the system.
- 18. The system should allow for stopping/pausing a notification with system failure recovery, and providing details on who received message to that point, restarting a notification, and prioritization if multiple notifications are being sent.
- 19. The system should provide standard reports (please provide list) and the ability of the user to do ad-hoc reporting and simple exports.
- 20. The service must include the ability for designated users to create and send messages via iPhone and Android App. iPhone and Android App must also support the ability to track results of messages.
- 21. The system should allow for at least 50 users and provide for customized permissions for each, including but not limited to, who may develop a notification and who may or may not launch a notification. Multiple users should have simultaneous access to the system.
- 22. The system should allow for unlimited groups and subgroups, and group leaders and members can belong to multiple groups or lead multiple groups.
- 23. The system should allow for unlimited notifications for all communications types.
- 24. The system should allow for multiple contact types (phone, cell phone, fax, e-mail, text message, TDD/TTY and any other supported methods).
- 25. The system should have the ability to select contacts based on location using a map and associated selection tools (circle, square, polygon, etc...). Explain the system's GIS and ADE update protocols and if these database platforms will need the assistance of an extraction vendor.
- 26. The system should have 24/7 Live Operator Support/Customer Service, including priority support during emergencies with guaranteed response time.
- 27. The system should have a non-proprietary import and export capability to load a large number of members into the system both to the general database and into specific lists and/or groups and sub-groups or to generate reports.
- 28. The system must allow the administrator(s) to add/delete/change any member data.
- 29. The system should not require any additional hardware or software and support common web browsers in a secure and non-Java based interface.

- 30. The ability to transfer existing data lists and maps from our current system.
- 31. The system must be able to "throttle" the calls as not to overload the phone infrastructure within the City, if applicable.
- 32. Proven ability to integrate with other disparate data systems (recreation, human resources, finance, utilities, etc.)
- 33. Describe implementation training approach and capabilities for employees to self-train/review the system.
- 34. Describe your data management security controls e.g., audit, employee background checks, insurance, and threat management. Please state how and when you would notify us of a cyber-incident.
- 35. Provide a list of current users (names are optional), their size and how long they have been using your system.

Park City Municipal Corporation reserves the right to reject any and all proposals for any reason. Proposals lacking required information will not be considered. All submittals shall be public records in accordance with government records regulations ("GRAMA") unless otherwise designated by the applicant pursuant to UCA §63G-2-309, as amended. The award of contract may be subject to approval by City Council.

Price alone may not be the sole deciding factor.

V. Selection Process

Proposals will be evaluated on the factors listed in Section IV, Content of Proposal, above.

The selection process will proceed on the following schedule:

A. Proposals will be received by Park City prior to <u>5:00 pm</u> MST on November 5, 2015, by Hugh Daniels, Emergency Manager at the Emergency Management Office located at 2060 Park Ave., Park City, UT 84060. Complete Electronic Proposals, in PDF format, are acceptable if received at the following email address, <u>hdaniels@parkcity.org</u> by the date and time listed above. It is the sole responsibility of the submitter to confirm receipt of their proposal by any means prior to the deadline.

B. A selection committee comprised of City Staff will review all submitted RFPs on November 9, 2015 and select up to three proposals for system demonstrations for the committee in person or electronically. It is anticipated that the demonstrations will be conducted on November 11 and/or 12, 2015.

C. It is anticipated that City Council will vote on the proposal award, if required under City policy, on December 10, 2015.

VI. Park City Municipal Standard Service Provider Agreement

The successful proposal will be required to enter into Park City's Professional Service Agreement (PSA), in its current form, with the City. A draft of the Agreement is attached to this RFP. Any proposed changes to the draft of the attached PSA must be submitted with the proposal, no exceptions. If there is a conflict between the written and numerical amount of the proposal, the numerical amount shall supersede.

Any service provider who contracts with Park City is required to have a valid Park City business license. Winning bidder can obtain licensing information here: <u>http://www.parkcity.org/index.aspx?page=760</u>

VII. Information to be submitted

To be considered, ten copies of the proposal must be received at the Park City Emergency Management Office located at 2060 Park Ave., Park City, UT 84060. Complete electronic proposals, in PDF format, are acceptable if received at the following email address, <u>hdaniels@parkcity.org</u> by the date and time listed above.

VIII. Preparation of Proposals

A. Failure to Read. Failure to Read the Request for Proposal and these instructions will be at the offeror's own risk.

B. Cost of Developing Proposals. All costs related to the preparation of the proposals and any related activities, including presentations, are the sole responsibility of the offeror. The City assumes no liability for any costs incurred by offerors throughout the entire selection process.

IX. Proposal Information

A. Equal Opportunity. The City will make every effort to ensure that all offerors are treated fairly and equally throughout the entire advertisement, review and selection process. The procedures established herein are designed to give all parties reasonable access to the same basic information.

B. Proposal Ownership. All proposals, including attachments, supplementary materials, addenda, etc., shall become the property of the City and will not be returned to the offeror.

C. Rejection of Proposals. The City reserves the right to reject any or all proposals received. Furthermore, the City shall have the right to waive any informality or technicality in proposals received when in the best interest of the City.

D. No proposal shall be accepted from, or contract awarded to, any person, firm or corporation that is in arrears to the City, upon debt or contract or that is a defaulter, as surety or otherwise, upon any obligation to the City, or that may be deemed irresponsible or unreliable by the City. Offerors may be required to submit satisfactory evidence that they have the necessary financial resources to perform and complete the work outlined in this RFP.

E. Park City Municipal Corporation's policy is, subject to Federal, State and local procurement laws, to make reasonable attempts to support Park City businesses by purchasing goods and services through local vendors and service providers.

THIS AGREEMENT is made and entered into in duplicate this ____ day of _____, 20___, by and between PARK CITY MUNICIPAL CORPORATION, a Utah municipal corporation, ("City"), and _____, a Utah corporation ("Service Provider").

WITNESSETH:

WHEREAS, the City desires to have certain services and tasks performed as set forth below requiring specialized skills and other supportive capabilities; and

WHEREAS, sufficient City resources are not available to provide such services; and

WHEREAS, the Service Provider represents that the Service Provider is qualified and possesses sufficient skills and the necessary capabilities, including technical and professional expertise, where required, to perform the services and/or tasks set forth in this Agreement.

NOW, THEREFORE, in consideration of the terms, conditions, covenants, and performance contained herein, the parties hereto agree as follows:

1. <u>SCOPE OF SERVICES</u>.

The Service Provider shall perform such services and accomplish such tasks, including the furnishing of all materials and equipment necessary for full performance thereof, as are identified and designated as Service Provider responsibilities throughout this Agreement and as set forth in the "Scope of Services" attached hereto as "Exhibit A" and incorporated herein (the "Project"). The total fee for the Project shall not exceed ______ Dollars.

2. <u>TERM</u>.

The term of this Agreement shall commence on the date of execution on this Agreement and shall terminate on ______ or earlier, unless extended by mutual written agreement of the Parties.

3. <u>COMPENSATION AND METHOD OF PAYMENT.</u>

A. Payments for services provided hereunder shall be made monthly following the performance of such services.

- B. No payment shall be made for any service rendered by the Service Provider except for services identified and set forth in this Agreement.
- C. For all "extra" work the City requires, the City shall pay the Service Provider for work performed under this Agreement according to the schedule attached hereto as "Exhibit B," or if none is attached, as subsequently agreed to by both parties in writing.
- D. The Service Provider shall submit to the City Manager or his designee on forms approved by the City Manager, an invoice for services rendered during the pay period. The City shall make payment to the Service Provider within thirty (30) days thereafter. Requests for more rapid payment will be considered if a discount is offered for early payment. Interest shall accrue at a rate of six percent (6%) per annum for services remaining unpaid for sixty (60) days or more.
- E. The Service Provider reserves the right to suspend or terminate work and this Agreement if any unpaid account exceeds sixty (60) days.

4. <u>RECORDS AND INSPECTIONS</u>.

- A. The Service Provider shall maintain books, records, documents, statements, reports, data, information, and other material with respect to matters covered, directly or indirectly, by this Agreement, including (but not limited to) that which is necessary to sufficiently and properly reflect all direct and indirect costs related to the performance of this Agreement, and shall maintain such accounting procedures and practices as may be necessary to assure proper accounting of all funds paid pursuant to this Agreement.
- B. The Service Provider shall retain all such books, records, documents, statements, reports, data, information, and other material with respect to matters covered, directly or indirectly, by this Agreement for six (6) years after expiration of the Agreement.
- C. The Service Provider shall, at such times and in such form as the City may require, make available for examination by the City, its authorized representatives, the State Auditor, or other governmental officials authorized by law to monitor this Agreement all such books, records, documents, statements, reports, data, information, and other material with respect to matters covered, directly or indirectly, by this Agreement. The Service Provider shall permit the City or its designated authorized representative to audit and inspect other data relating to all matters covered by this Agreement. The City may, at its discretion, conduct an audit at its expense, using its own or outside auditors, of the Service Provider's activities, which relate directly or indirectly to this Agreement.

5. INDEPENDENT CONTRACTOR RELATIONSHIP.

- A. The parties intend that an independent Service Provider/City relationship will be created by this Agreement. No agent, employee, or representative of the Service Provider shall be deemed to be an employee, agent, or representative of the City for any purpose, and the employees of the Service Provider are not entitled to any of the benefits the City provides for its employees. The Service Provider will be solely and entirely responsible for its acts and for the acts of its agents, employees, subcontractors or representatives during the performance of this Agreement.
- B. In the performance of the services herein contemplated the Service Provider is an independent contractor with the authority to control and direct the performance of the details of the work, however, the results of the work contemplated herein must meet the approval of the City and shall be subject to the City's general rights of inspection and review to secure the satisfactory completion thereof.

6. <u>SERVICE PROVIDER EMPLOYEE/AGENTS</u>.

The City may at its sole discretion require the Service Provider to remove an employee(s), agent(s), or representative(s) from employment on this Project. The Service Provider may, however, employ that (those) individuals(s) on other non-City related projects.

7. HOLD HARMLESS INDEMNIFICATION.

Α. The Service Provider shall indemnify and hold the City and its agents, employees, and officers, harmless from and shall process and defend at its own expense any and all claims, demands, suits, at law or equity, actions, penalties, losses, damages, or costs, of whatsoever kind or nature, brought against the City arising out of, in connection with, or incident to the execution of this Agreement and/or the Service Provider's defective performance or failure to perform any aspect of this Agreement; provided, however, that if such claims are caused by or result from the concurrent negligence of the City, its agents, employees, and officers, this indemnity provision shall be valid and enforceable only to the extent of the negligence of the Service Provider; and provided further, that nothing herein shall require the Service Provider to hold harmless or defend the City, its agents, employees and/or officers from any claims arising from the sole negligence of the City, its agents, employees, and/or officers. The Service Provider expressly agrees that the indemnification provided herein constitutes the Service Provider's limited waiver of immunity as an

employer under Utah Code Section 34A-2-105; provided, however, this waiver shall apply only to the extent an employee of Service Provider claims or recovers compensation from the City for a loss or injury that Service Provider would be obligated to indemnify the City for under this Agreement. This limited waiver has been mutually negotiated by the parties, and is expressly made effective only for the purposes of this Agreement. The provisions of this section shall survive the expiration or termination of this Agreement.

B. No liability shall attach to the City by reason of entering into this Agreement except as expressly provided herein.

8. INSURANCE.

The Service Provider shall procure and maintain for the duration of the Agreement, insurance against claims for injuries to persons or damage to property which may arise from or in connection with the performance of the work hereunder by the Service Provider, their agents, representatives, employees, or subcontractors. The Service Provider shall provide a Certificate of Insurance evidencing:

A. General Liability insurance written on an occurrence basis with limits no less than two million dollars (\$2,000,000) combined single limit per occurrence and four million dollars (\$4,000,000) aggregate for personal injury, bodily injury and property damage.

The Service Provider shall increase the limits of such insurance to at least the amount of the Limitation of Judgments described in Section 63G-7-604 of the Governmental Immunity Act of Utah, as calculated by the state risk manager every two years and stated in Utah Admin. Code R37-4-3.

- B. Automobile Liability insurance with limits no less than two million dollars (\$2,000,000) combined single limit per accident for bodily injury and property damage.
- C. Professional Liability (Errors and Omissions) insurance written on claims made basis with annual limits no less than one million dollars (\$1,000,000) combined single limit per occurrence.
- D. Workers Compensation insurance limits written as follows: Bodily Injury by Accident \$500,000 each accident; Bodily Injury by Disease \$500,000 each employee, \$500,000 policy limit

- E. The City shall be named as an additional insured on general liability and auto liability insurance policies, as respect to work performed by or on behalf of the Service Provider and a copy of the endorsement naming the City as an additional insured shall be attached to the Certificate of Insurance. The Certificate of insurance shall warrant that, should any of the above described policies be cancelled before the expiration date thereof, notice will be delivered in accordance with the policy provisions. The City reserves the right to request certified copies of any required policies.
- F. The Service Provider's insurance shall contain a clause stating that coverage shall apply separately to each insured against whom claim is made or suit is brought, except with respect to the limits of the insurer's liability.

9. TREATMENT OF ASSETS.

Title to all property furnished by the City shall remain in the name of the City and the City shall become the owner of the work product and other documents, if any, prepared by the Service Provider pursuant to this Agreement (contingent on City's performance hereunder).

10. <u>COMPLIANCE WITH LAWS</u>.

- A. The Service Provider, in the performance of this Agreement, shall comply with all applicable federal, state, and local laws and ordinances, including regulations for licensing, certification and operation of facilities, programs and accreditation, and licensing of individuals, and any other standards or criteria as described in this Agreement to assure quality of services.
- B. Unless otherwise exempt, the Service Provider is required to have a valid Park City Business License.
- C. The Service Provider specifically agrees to pay any applicable fees or charges which may be due on account of this Agreement.
- D. If this Agreement is entered into for the physical performance of services within Utah the Service Provider shall register and participate in E-Verify, or equivalent program. The Service Provider agrees to verify employment eligibility through E-Verify, or equivalent program, for each new employee that is employed within Utah, unless exempted by Utah Code Ann. § 63G-12-302.

11. NONDISCRIMINATION.

- A. The City is an equal opportunity employer.
- Β. In the performance of this Agreement, the Service Provider will not discriminate against any employee or applicant for employment on the grounds of race, creed, color, national origin, sex, marital status, age or the presence of any sensory, mental or physical handicap; provided that the prohibition against discrimination in employment because of handicap shall not apply if the particular disability prevents the proper performance of the particular worker involved. The Service Provider shall ensure that applicants are employed, and that employees are treated during employment without discrimination because of their race, creed, color, national origin, sex, marital status, age or the presence of any sensory, mental or physical handicap. Such action shall include, but not be limited employment, upgrading, demotion or transfers, recruitment or to: recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and programs for training including apprenticeships. The Service Provider shall take such action with respect to this Agreement as may be required to ensure full compliance with local, state and federal laws prohibiting discrimination in employment.
- C. The Service Provider will not discriminate against any recipient of any services or benefits provided for in this Agreement on the grounds of race, creed, color, national origin, sex, marital status, age or the presence of any sensory, mental or physical handicap.
- D. If any assignment or subcontracting has been authorized by the City, said assignment or subcontract shall include appropriate safeguards against discrimination. The Service Provider shall take such action as may be required to ensure full compliance with the provisions in the immediately preceding paragraphs herein.

12. ASSIGNMENTS/SUBCONTRACTING.

- A. The Service Provider shall not assign its performance under this Agreement or any portion of this Agreement without the written consent of the City, and it is further agreed that said consent must be sought in writing by the Service Provider not less than thirty (30) days prior to the date of any proposed assignment. The City reserves the right to reject without cause any such assignment.
- B. Any work or services assigned hereunder shall be subject to each provision of this Agreement and property bidding procedures where applicable as set forth in local, state or federal statutes, ordinance and guidelines.

- C. Any technical/professional service subcontract not listed in this Agreement, must have express advance approval by the City.
- D. Each subcontractor that physically performs services within Utah shall submit an affidavit to the Service Provider stating that the subcontractor has used E-Verify, or equivalent program, to verify the employment status of each new employee, unless exempted by Utah Code Ann. § 63G-12-302.

13. CHANGES.

Either party may request changes to the scope of services and performance to be provided hereunder, however, no change or addition to this Agreement shall be valid or binding upon either party unless such change or addition be in writing and signed by both parties. Such amendments shall be attached to and made part of this Agreement.

14. <u>PROHIBITED INTEREST</u>.

No member, officer, or employee of the City shall have any interest, direct or indirect, in this Agreement or the proceeds thereof.

15. MODIFICATIONS TO TASKS AND MISCELLANEOUS PROVISIONS.

- A. All work proposed by the Service Provider is based on current government ordinances and fees in effect as of the date of this Agreement.
- B. Any changes to current government ordinances and fees which affect the scope or cost of the services proposed may be billed as an "extra" pursuant to Paragraph 3(C), or deleted from the scope, at the option of the City.
- C. The City shall make provision for access to the property and/or project and adjacent properties, if necessary for performing the services herein.

16. <u>TERMINATION</u>.

A. Either party may terminate this Agreement, in whole or in part, at any time, by at least thirty (30) days written notice to the other party. The Service Provider shall be paid its costs, including contract close-out costs, and profit on work performed up to the time of termination. The Service Provider shall promptly submit a termination claim to the City. If the

Service Provider has any property in its possession belonging to the City, the Service Provider will account for the same, and dispose of it in a manner directed by the City.

B. If the Service Provider fails to perform in the manner called for in this Agreement, or if the Service Provider fails to comply with any other provisions of the Agreement and fails to correct such noncompliance within three (3) days written notice thereof, the City may immediately terminate this Agreement for cause. Termination shall be effected by serving a notice of termination on the Service Provider setting forth the manner in which the Service Provider is in default. The Service Provider will only be paid for services performed in accordance with the manner of performance set forth in this Agreement.

17. <u>NOTICE</u>.

Notice provided for in this Agreement shall be sent by certified mail to the addresses designated for the parties on the last page of this Agreement.

18. <u>ATTORNEYS FEES AND COSTS</u>.

If any legal proceeding is brought for the enforcement of this Agreement, or because of a dispute, breach, default, or misrepresentation in connection with any of the provisions of this Agreement, the prevailing party shall be entitled to recover from the other party, in addition to any other relief to which such party may be entitled, reasonable attorney's fees and other costs incurred in that action or proceeding.

19. JURISDICTION AND VENUE.

- A. This Agreement has been and shall be construed as having been made and delivered within the state of Utah, and it is agreed by each party hereto that this Agreement shall be governed by laws of the state of Utah, both as to interpretation and performance.
- B. Any action of law, suit in equity, or judicial proceeding for the enforcement of this Agreement, or any provisions thereof, shall be instituted and maintained only in any of the courts of competent jurisdiction in Summit County, Utah.

20. <u>SEVERABILITY</u>.

- A. If, for any reason, any part, term, or provision of this Agreement is held by a court of the United States to be illegal, void or unenforceable, the validity of the remaining provisions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- B. If it should appear that any provision hereof is in conflict with any statutory provision of the state of Utah, said provision which may conflict therewith shall be deemed inoperative and null and void insofar as it may be in conflict therewith, and shall be deemed modified to conform in such statutory provisions.

21. ENTIRE AGREEMENT.

The parties agree that this Agreement is the complete expression of the terms hereto and any oral representations or understandings not incorporated herein are excluded. Further, any modification of this Agreement shall be in writing and signed by both parties. Failure to comply with any of the provisions stated herein shall constitute material breach of contract and cause for termination. Both parties recognize time is of the essence in the performance of the provisions of this Agreement. It is also agreed by the parties that the forgiveness of the nonperformance of any provision of this Agreement does not constitute a waiver of the provisions of this Agreement.

IN WITNESS WHEREOF the parties hereto have caused this Agreement to be executed the day and year first hereinabove written.

PARK CITY MUNICIPAL CORPORATION

445 Marsac Avenue Post Office Box 1480 Park City, UT 84060-1480

Diane Foster, City Manager

Attest:

City Recorder's Office

Approved as to form:

City Attorney's Office

SERVICE PROVIDER NAME Address:

Address: City, State, Zip:

Tax ID#:		
PC Busine	ess License# BL_	

Signature

Printed name

Title

STATE OF UTAH)) ss. COUNTY OF SUMMIT)

On this _____ day of ______, 20__, personally appeared before me ______, whose identity is personally known to me/or proved to me on the basis of satisfactory evidence and who by me duly sworn/affirmed, did say that he/she is the ______ (*title or office*) of ______ Corporation by Authority of its Bylaws/Resolution of the Board of Directors, and acknowledged that he/she signed it voluntarily for its stated purpose as ______ (*title*) for ______, a _____ corporation.

Notary Public

EXHIBIT "A"

SCOPE OF SERVICES

EXHIBIT "B"

PAYMENT SCHEDULE FOR "EXTRA" WORK