**Progress Report: Q1.FY18**

**Our Value Statement:**
Recognize our diverse populations within our complete community and strive for equitable public administration of services, justice and social well-being for all. Value and appreciate our differences and embrace our common humanity and contributions as the source of our town’s strength.

**Goals:**
- Identify areas where the City can positively impact the cost of living
- Engage and empower diverse experiences to foster an inclusive, multi-cultural and generational community
- Determine the best channels of communication and use them to engage our community members
- Identify and address the multi-cultural and generational groups’ concerns and interests
- Encourage participation and remove barriers in process of local government and community groups

**Accomplishments:**
- Recreation fee reduction program/tracking of all participants
- Received 10K from Solomon Fund for transportation and revenue offset for fee reduction
- Provide translated City Council summaries in Spanish to Cada Domingo show on KPCW
- Charlas con Council (chats with council) at Aspen Villas
- Library updated their informational sheet into Spanish, as well as program information
- Victim Advocacy resources translated into Spanish
- Language Line for translation services when no Spanish-speaking officer or volunteer is available.
- Recently hired a Community Outreach Officer to focus on communication with diverse populations within our community.
- Community engagement partnered with PC Unidos to organize a forum for candidates.
- Community engagement partners with Project for Deeper Understanding to hold DACA / Immigration talk about November 16

**Next Steps:**
- Community Outreach Officer will focus on the City’s social media messaging to reach a broader population
- Deliver parking presentation in Spanish to restaurant workers
- Regular outreach at Senior center to inform and include in construction projects and other impacts going on around them

**Key Performance Indicator (NCS Survey)**

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<thead>
<tr>
<th></th>
<th>Percent rating positively</th>
<th>Comparison to other priorities</th>
<th>Comparison to other priorities</th>
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<tbody>
<tr>
<td>City’s Performance of Diverse Community Participation</td>
<td>n/a</td>
<td>Lower</td>
<td>n/a</td>
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<tr>
<td>City’s Performance of Affordability</td>
<td>n/a</td>
<td>Much Lower</td>
<td>Higher</td>
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